

Bp Premier SUMMIT 2025

Please take a seat,
your session starts soon.

Acknowledgement of Country

Best Practice Software acknowledges the Traditional Custodians of Country throughout Australia and recognise their unique cultural and spiritual relationships to the land, waters, and seas and their rich contribution to society. We pay our respects to ancestors and Elders, past, present, and emerging.

Best Practice Software respects Māori as the tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.

Right: Ginmine design from corner, radiating outwards.
Designed for the Bp Bundaberg Operations Hub Mural Project, 2021

Artist: Nicole Wone

Addresses themes of: Evolution – Adaptation of Universe and traditional Indigenous beliefs across the globe.

Beginning of time, darkness. Movement in the cosmos. Rainbow Serpent – Creation being. Ancestral lineage without our DNA



A detailed background image of a celestial chart or star map. It features a dark blue background with numerous white stars of varying sizes. Overlaid on the stars are white lines representing constellations and celestial boundaries. Some constellations are labeled with names like 'CORONA-BOREALIS', 'SAGITTA', 'ALPHECGA', 'DELPHINUS', 'CASSIOPEIA', 'PISCIS-AUSCULI', 'SERPENS', 'CORONA-AUSTRIALIS', 'MILKY WAY', 'ZEPHYRUS', 'EQUINOXIAL', 'POLARIS', 'ARCTICUS', 'ANTARES', 'ALDEBARAN', 'RIGEL', 'SAFIR', 'DIAMANT', 'EMERALD', 'SAPPHIRE', 'JASPER', 'ONYX', 'OPAL', 'AMETHYST', 'GEMMA', 'DIAMANT', 'EMERALD', 'SAPPHIRE', 'JASPER', 'ONYX', 'OPAL', 'AMETHYST', 'GEMMA'. There are also zodiac symbols like a scorpion, a crab, and a lion. A large, stylized white letter 'N' is positioned to the right of the main title. In the top left corner, there is a small orange square icon with a white symbol inside.

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Navigating the MBS - Game Show

Marg Windsor & Katrina Otto

Navigating the MBS



Katrina Otto

Katrina is a leading practice management consultant and medical soft-ware trainer with decades of experience leading improvements across diverse healthcare settings. She believes that the synergy of robust data, collaborative teamwork, and genuine patient connections fuels superior health outcomes.



Margaret Windsor

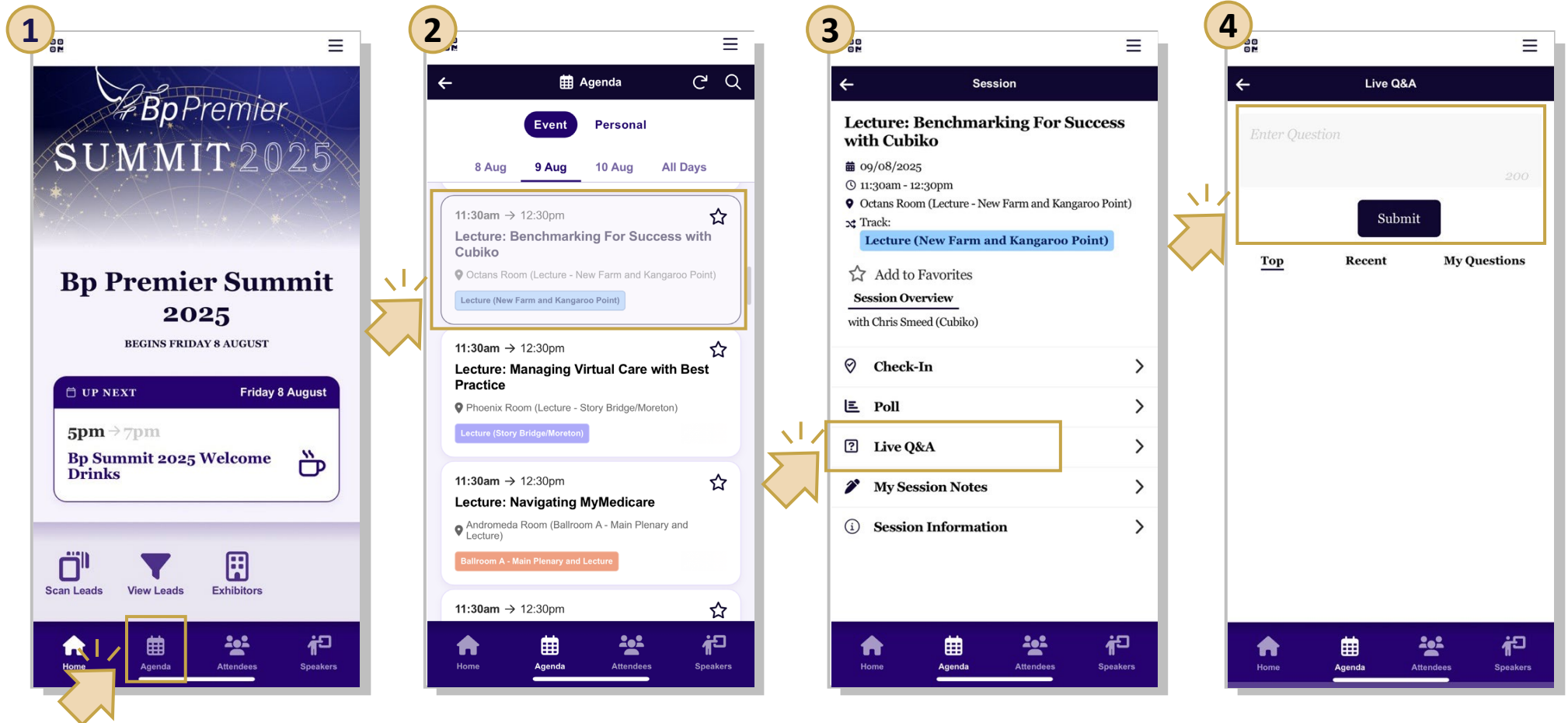
Marg is a highly experienced Registered Nurse with 30 years of experience in primary health care, clinical settings, and healthcare management. With expertise in system implementation and a passion for continuous quality improvement, chronic disease management, and the integration of electronic health records (EHR) to enhance patient outcomes and streamline healthcare processes.

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Ask any questions
using The Event App



Download the app
By scanning the QR code



A detailed background image of a celestial constellation chart, also known as a star map. It features a dark blue background with numerous white stars of varying sizes and patterns of thin white lines connecting them to form constellations. Various constellation names are written in small, white, serif capital letters throughout the chart, including 'CORONA-BOREALIS', 'ALPHECGA', 'BOOTES', 'DELPHINUS', 'SAGITTA', 'ALBIREO', 'CEPHEUS', 'URSA MINOR', 'MIZAN', 'CORONA-BOREALIS', 'ALPHECGA', 'SERPENS', 'PESCEUS', 'CASSIOPEIA', 'CYGNUS', 'DRACONIS', 'MILKY WAY', 'POLARIS', 'ANTARES', 'ALDEBARAN', 'RIGEL', 'SAFIR', 'DIENEB', 'ANOMIDA', 'GAS', 'PHI', 'S', 'N', 'E', 'W'.

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Navigating the MBS - Game Show

Marg Windsor & Katrina Otto



Learning Objectives

1. Learn how to optimise appropriate billing
2. Reduce Medicare exceptions
3. Increase practice efficiency

Medicare Game: 3 Rounds of 5 questions.

Can play in teams or individually.

No arguing!

**Prepare your
pencils.....**


Questions – Round 1



1. On 25 July the GP prepared a care plan for a patient with diabetes and hypertension.

The clinic software suggests item number 721.

Is this the most appropriate item number? 




2. GP conducts a 30-minute phone consult and completes a new Mental Health Treatment Plan Claims 2715.

Will this be accepted by Medicare? 



3. A 715 can be billed more often
than annually? 



4. GPACI – General Practice Aged Care
Incentive includes a payment for the
practice as well as the doctor? 



5. GP claimed a **721 and 723** for a patient in **January 2025**.

Patients presents in **July** for review.

What is the item number? 

Questions – Round 2



6. Practice nurse **calls** patient for ongoing monitoring of care plan goals.

Discusses with GP later and documents discussion in progress notes.

What is the item number applicable?





7. Can you bill the new **menopause** item number with any **other health assessments?** 



8. A 14 year old Torres Strait Island boy attends for a health check conducted by an Aboriginal Health Worker and GP.

Can you bill a 715? 




9. A GP prepares a plan for a patient with multiple conditions but doesn't involve or refer to any other health professionals.

Can they still claim a GPCCMP (965)? 



10. You are making a diagnosis of **asthma/COPD**.

How often can Spirometry be completed in a 12-month period? 


Questions – Round 3



11. Nurse initiates the paperwork for a Home Medications Review (item 900) and the GP signs off later.

Will this be accepted? 



12. MBS item **695** must be
face to face? 



13. Can you bill a 599 and
a **699** together?





14. How many **time-based** health assessments are there?

Bonus points if you can list them all.





15. GP spends 35 minutes with a newly arrived refugee who has complex health issues but has not yet received a Medicare or concession card.

GP documents a **comprehensive health assessment** and. **bills a 703.**

Will this be accepted by Medicare? 

Heads and Tails Game - Rules

1. Everyone stands up
2. Choose heads or tails.
For heads, put your hands on your head.
For tails, put hands on hips.
3. Sit down if you get it wrong.
4. Play until there is a winner.



Heads and Tails Game

Get Ready.....

STAND UP!

Listen for the Question...



Thank you for participating!

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Katrina & Marg

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SUMMIT 2025

**Navigating the
MBS**

**Marg Windsor,
DARTA Medical**

**Katrina Otto,
Train IT Medical**

 **Train IT Medical**
Competence with Confidence

Thank you for joining us!



**Our Bp Summit
Presentations
and Resources are available
via our Knowledge Base**

**Navigating the
MBS - Game
Show**

**Marg Windsor &
Katrina Otto**